**eduPOP Portal:** [http://www.eduPOP.com.sg](http://www.eduPOP.com.sg)

**User Guide 2.2**

**Important Information**

<table>
<thead>
<tr>
<th>User</th>
<th>Name</th>
<th>User ID</th>
<th>Password</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parent</td>
<td>家长 名</td>
<td>账号</td>
<td>密码</td>
</tr>
<tr>
<td>Child 1</td>
<td>小孩 一</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Child 2</td>
<td>小孩 二</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Content:**

1. Getting started .....................................................................................................................................2
2. Minimum hardware requirements ........................................................................................................2
3. Accessing the portal ..........................................................................................................................2
4. For Parents: Navigating around eduPOP ..........................................................................................3
5. Viewing your child's e-Assessment performance ................................................................................3
6. Managing your subscription .................................................................................................................5
7. Updating your child's and your particulars ...........................................................................................6
8. Viewing your child's e-Learning content ..............................................................................................7
9. Accessing Smarty Island Content (Litespeed) ....................................................................................8
10. Accessing Etutor Online Content .....................................................................................................9
11. For Child: Navigating around eduPOP ...........................................................................................10

**Customer Service**

<table>
<thead>
<tr>
<th>Telephone:</th>
<th>E-mail:</th>
</tr>
</thead>
<tbody>
<tr>
<td>6465 1460</td>
<td><a href="mailto:support@edupop.com.sg">support@edupop.com.sg</a></td>
</tr>
</tbody>
</table>

**Address:**

20 Old Toh Tuck Road  
Singapore 597655

**Operating Hours:**

Monday to Friday 9am-5.30pm
1. Getting started

Thank you for subscribing to eduPOP and partners products. This user guide contains important information regarding your recent purchase. Kindly keep it for reference.

Through our comprehensive range of e-Assessment, e-Learning and software, your child will be able to access and practise trusted content as part of examination preparations through a single login account.

2. Minimum hardware requirements

Your personal computer or laptop should consist of the following:

**Hardware:**
- CPU: Pentium IV 1.5 Ghz or better
- Memory: Minimum 512 MB (1GB recommended)
- Hard disk: Minimum 10 GB free space

**Operating System and Software:**
- Operating System: Window XP or later
- Web browser: Internet explorer version 6.0 or later or Mozilla Firefox version 2.5 or later
  - IE 8 beta is not supported.
- Plug-in needed:

Pop-up Blocker: Please ensure your pop-up blocker is turn off or configured to allow the e-content to be displayed.

3. Accessing the portal

To access the portal, open up your web browser and proceed to [http://www.edupop.com.sg](http://www.edupop.com.sg)

For Parent:
- Login to your account using the userid and password provided in the user guide.

For Child:
- Login to your account using the userid and password provided in the user guide.

![Figure 1: Logging to eduPOP portal](image-url)
4. For Parents: Navigating around eduPOP

You will be directed to your account upon successful login.

![Figure 2: Main portal feature upon login](image)

The main panels in "My Account" allows you to access your portal functions such as:

1) Monitoring your child’s e-Assessment Results and Progress
2) Assessing your child’s e-Learning content
3) Viewing your subscription and e-Assessment/ e-Learning content package details
4) Managing and updating your account details

5. Viewing your child’s e-Assessment performance

<table>
<thead>
<tr>
<th>To view your child’s performance, click under “e-Assessment Results”</th>
<th><img src="image" alt="Figure 3: Monitoring your child’s performance (e-Assessment)" /></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>IMPORTANT:</strong> Note that the e-Assessment Result will only display the content after your child has attempted at least once.</td>
<td><strong>Recent Attempt views</strong></td>
</tr>
</tbody>
</table>

The e-Assessment Result will consists of the “Recent Attempts” and “Result Summary” view

You can always navigate across the different sections via the navigation links at the top left hand corner.
Recent Attempt view:

The default view will be the “Recent Attempts” view. This view will display your child’s latest 8 attempts.

e-Assessment Paper view:

Click on “View paper icon if you want to view your child’s latest attempt for that particular paper.

Result Summary View:

Click on to view the summary of your child’s performance.

Select the subject that you have purchased for your child.

Note:

“Average Score” – refers to the average score your child has achieved for that particular topic. The score is the average score for all the worksheets under the particular topic based on the latest attempt of each worksheet.
6. Managing your subscription

To manage your subscription, click on “View Subscription” under “My Accounts”.

This module allows you to

1) View your subscription status.
2) Assign your subscription package to your child by clicking on “Assign”.
3) View the content of the package you have purchased.

Assigning the content to your child

The e-Learning/e-Assessment package is already assigned to your child by default.

To re-assign your content to your child, click on the package to be
Click on **Assign**.

**Note:** Please take note that a package can only be assigned to 1 child at any particular time.

---

Figure 10: Assigning content to child

---

### 7. Updating your child’s and your particulars

You can update your child’s and your particulars by clicking on “View details”.

To update your child’s and your particulars, click on “Edit Info”.

To create a new child account, click on “New Child Acct”.

**Note:** You can retrieve your child’s and your particulars such as userid/password in this module.

Kindly print a copy and keep it for future reference.

---

Figure 11 and 12: Updating particulars and creating new child account
8. Viewing your child’s e-Learning content

<table>
<thead>
<tr>
<th>To view your child’s e-Learning content, click on your child’s name.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Note for “e-Learning” package:</strong> You may have to enter the userid/password provided by the vendor beside the icon for the Nov/Dec ‘08 version.</td>
</tr>
</tbody>
</table>

**IMPORTANT!:**
Note: The e-Learning content will open in a separate window. Kindly ensure your pop-up blocker is turn-off to ensure that the pages will not be blocked.

**For IE:**
Go to “Tools” -> Pop-up Blocker- > and choose “Turn off Pop-up Blocker”

**For Google toolbar:**
Click on to unblock the access to the e-learning content OR, press “Ctrl” key when click on a e-learning link.

![Figure 13 and 14: e-Learning Content](image1)

![Figure 15: Turning off your pop up blocker for Internet explorer](image2)

![Figure 16: Turning off pop up blocker for Google toolbar](image3)
9. Accessing Smarty Island Content (Litespeed)

To view your child’s Smarty Island e-Learning content, click on the respective level of the content follow by “skip” to go to Smarty main navigational page.

<table>
<thead>
<tr>
<th>PUBLISHER</th>
<th>PACKAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Litespeed</td>
<td>Smarty English Level 1</td>
</tr>
<tr>
<td></td>
<td>Smarty English Level 2</td>
</tr>
<tr>
<td></td>
<td>Smarty English Level 3</td>
</tr>
</tbody>
</table>

Figure 17: Accessing Smarty Island (Litespeed content)

**Smarty Island Main navigational page:**

To view the Courseware:
- Click on the respective Dr English or Dr Maths Primary series. Note: Dr Series Plus Maths is available for Pri 4-6 Maths targeted at Higher Ability students.

To view the Reader series (Available for for Primary 1 to 3 English only):
- Click on Reader Series

To Create additional practice questions:
- Click on the Test Creator Maths Series

The Test Creator series allow your child to create additional practice questions.

To create additional practice questions, select the topic preferred and click on “Create”

“**My Report**” provides you an overview of your child performance. To view the performance, click on the “subject”, “level” and preferred “period” followed by “next”

Note: My Report is available from 15th December 08 onwards

Figure 18: Smarty main navigational page

Figure 19: Creating additional practice questions

Figure 20: Generating report view
10. Accessing Etutor Online Content

To view your child's Etutor Online e-Learning content, click on the respective level of the content.

<table>
<thead>
<tr>
<th>Publisher</th>
<th>Package</th>
</tr>
</thead>
<tbody>
<tr>
<td>Etutoronline.net</td>
<td>Etutor Online (Full Package) Pr. 1</td>
</tr>
<tr>
<td></td>
<td>Etutor Online (Full Package) Pr. 2</td>
</tr>
<tr>
<td></td>
<td>Etutor Online (Full Package) Pr. 3</td>
</tr>
<tr>
<td></td>
<td>Etutor Online (Full Package) Pr. 4</td>
</tr>
<tr>
<td></td>
<td>Etutor Online (Full Package) Pr. 5</td>
</tr>
</tbody>
</table>

Figure 21: Accessing Etutor Online content

Etutor Online Main navigational page:

To view the Courseware:
- Click on the respective content series on the title bar.

Figure 22: Etutor Online main navigation page

“Learning Record” provides you an overview of the papers attempted by your child.

Figure 23: Generating report view
11. For Child: Navigating around eduPOP.

(Please detach and pass this copy to your child)

<table>
<thead>
<tr>
<th>For Child:</th>
<th></th>
</tr>
</thead>
</table>
| **Step 1:** | **Step 2:**  
Go to http://www.edupop.com.sg  
Login to your account using the userid and password provided by your parent.  
To practise your e-Assessment paper or e-Learning content, click on the package your parent has purchased. |

**Figure 24:** Logging to eduPOP portal

<table>
<thead>
<tr>
<th>For e-Assessment:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Click on any topics to practise.</td>
<td></td>
</tr>
</tbody>
</table>

**Figure 25:** Child’s main module view

<table>
<thead>
<tr>
<th>For e-Learning:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Click on any topics to practise.</td>
<td></td>
</tr>
</tbody>
</table>

**Figure 26:** Child’s e-Assessment view

**Figure 27 and 28:** e-Learning content view