eduPOP Portal: [http://www.eduPOP.com.sg](http://www.eduPOP.com.sg)

User Guide 2.1

### Important Information

<table>
<thead>
<tr>
<th>User</th>
<th>Name</th>
<th>User ID</th>
<th>Password</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parent:</td>
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<tr>
<td>Child 1:</td>
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<td>Child 2:</td>
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### Customer Service

**Telephone:** 6465 1460

**Address:** 20 Old Toh Tuck Road
Singapore 597655

**E-mail:** Support@edupop.com.sg

**Operating Hours:** Monday to Friday 9am-5.30pm
1. Getting started

Thank you for subscribing to eduPOP and partners products. This user guide contains important information regarding your recent purchase. Kindly keep it for reference.

Through our comprehensive range of e-Assessment, e-Learning and software, your child will be able to access and practise trusted content as part of examination preparations through a single login account.

2. Minimum hardware requirements:

Your personal computer or laptop should consist of the following:-

**Hardware:**

- **CPU:** Pentium IV 1.5 Ghz or better
- **Memory:** Minimum 512 MB (1GB recommended)
- **Hard disk:** Minimum 10 GB free space

**Operating System and Software:**

- **Operating System:** Windows XP or later
- **Web browser:** Internet explorer version 6.0 or later or Mozilla Firefox version 2.5 or later
  - **IE 8 beta is not supported.**
- **Plug-in needed:**
  - **Flash player:** Flash Player 9.0 or later. Download at [http://get.adobe.com/flashplayer/](http://get.adobe.com/flashplayer/)
  - **Shockwave player:** Shockwave player version 10 or later. Download at [http://get.adobe.com/shockwave/](http://get.adobe.com/shockwave/)

- **Pop-up Blocker:** Please ensure your pop-up blocker is turned off or configured to allow the e-content to be displayed.

3. Accessing the portal

To access the portal, open up your web browser and proceed to [http://www.edupop.com.sg](http://www.edupop.com.sg)

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**For Parent:**

Login to your account using the userid and password provided in the user guide.

**For Child:**

Login to your account using the userid and password provided in the user guide.

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**Figure 1: Logging to eduPOP portal**
4. For Parents: Navigating around eduPOP.

You will be directed to your account upon successful login.

![Main portal feature upon login](image)

The main panels in "My Account" allows you to access your portal functions such as:

1) Monitoring your child’s e-Assessment Results and Progress
2) Assessing your child’s e-Learning content
3) Viewing your subscription and e-Assessment/ e-Learning content package details
4) Managing and updating your account details

5. Viewing your child’s e-Learning content

To view your child’s e-Learning content, click on your child’s name.

**Note for “e-Learning” package:**
You may have to enter the userid/password provided by the vendor beside the icon for the Nov/Dec ‘08 version.

**IMPORTANT!:**
Note: The e-Learning content will open in a separate window. Kindly ensure your pop-up blocker is turn-off to ensure that the pages will not be blocked.

**For IE:**
Go to “Tools” -> Pop-up Blocker- > and choose “Turn off Pop-up Blocker”

**For Google toolbar:**
Click on ![2 blocked](image) to unblock the access to the e-learning content OR, press “Ctrl” key when click on a e-learning link.
5.1. Accessing Smarty Island Content (Litespeed)

To view your child’s Smarty Island e-Learning content, click on the respective level of the content followed by “skip” to go to Smarty main navigational page.

<table>
<thead>
<tr>
<th>Publisher</th>
<th>Package</th>
</tr>
</thead>
<tbody>
<tr>
<td>Litespeed</td>
<td>Smarty English Level 1</td>
</tr>
<tr>
<td></td>
<td>Smarty English Level 2</td>
</tr>
<tr>
<td></td>
<td>Smarty English Level 3</td>
</tr>
</tbody>
</table>

![Visit Smarty Island to find all your solutions!](www.smartysland.com)

Figure 7: Accessing Smarty Island (Litespeed content)

**Smarty Island Main navigational page:**

To view the Courseware:
- Click on the respective Dr English or Dr Maths Primary series.
Note: Dr Series Plus Maths is available for Pri 4-6 Maths targeted at Higher Ability students.

To view the Reader series (Available for Primary 1 to 3 English only):
- Click on Reader Series

To Create additional practice questions:
- Click on the Test Creator Maths Series

![Smarty English Level 3](Smarties.png)

![Smarty Maths Level 3](Smarties.png)

Figure 8: Smarty main navigational page

The Test Creator series allow your child to create additional practice questions.

To create additional practice questions, select the topic preferred and click on “Create”

![Create](Create.png)

Figure 9: Creating additional practice questions

“My Report” provides you an overview of your child’s performance. To view the performance, click on the “subject”, “level” and preferred “period” followed by “next”

![Report Manager](Report.png)

Figure 10: Generating report view

Note: My Report is available from 15th December 08 onwards.
5.2. Accessing HELP content (Hey Math!)

To view your child's HELP e-Learning content, click on the respective level of the content follow by HeyMath! Popular in the popup page.

<table>
<thead>
<tr>
<th>Publisher</th>
<th>Package</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sankhya Ltd</td>
<td>HELP*- Primary 3</td>
</tr>
</tbody>
</table>

![Figure 11: Accessing HELP Maths content (HeyMath!)](image)

**HELP! Main navigational page:**

**Browse Lessons:** You may select the level and subjects to view the HeyMath! resources.

**Help and Support:** This section contains some FAQs.

A Quick links drop down menu is also available in the top right hand side, through which you will be able to access some sections of HeyMath!

![Figure 12: HELP main navigational page](image)

**Quick links**

Quick links is a dropdown menu, which helps you traverse through our site easily. This menu lists the various sections on the website.

**Viewing your child activities**

To view your child's activities:
- Go to “My Activities” under quick links and choose your preferred period.

![Figure 13: HELP quick links](image)
5.3. Accessing Science Score content (NewGenKids)

To view your child’s Science Score e-Learning content, click on the respective level of the content and select a planet to enter your world.

**IMPORTANT!:** Please remember to Log off from Science Score when you decided to exit from Science Score e-Learning content.

![Image](figure14.png)

**Figure 14: Accessing Science Score content**

**Science Score! Main navigational page:**

Science Score uses a virtual world interface whereby your child can navigate, interact and purchase virtual items.

Your child can earn “virtual currency” by attempting quizzes (click on “quiz”).

![Image](figure15.png)

**Figure 15: Science Score main navigational page**

**Quiz Module**

Quick Module allows your child to practise a series of ready quizzes based on the preferred level.

**Selecting the quizzes**

To select the quizzes, -> Choose the appropriate quiz (by Age or Level) for your child, followed by the preferred topic or question type.

To attempt any quiz, click on .

![Image](figure16.png)

**Figure 16: Science Score Quiz Module**

**Viewing your child’s e-Learning activities**

To view your child’s e-Learning activities click on “Go to account control panel” followed by “Account Activities”.

![Image](figure17.png)

**Figure 17: Accessing your child’s activities**

**Note: For Science Score subscriber with Science Score subscription card:**

The Science Score link to eduPOP will be activated by 31st Dec 08. You can continue to login to http://www.sciencescore.com to access your e-learning content.
6. Viewing your child’s e-Assessment performance

To view your child’s performance, click under “e-Assessment Results”

IMPORTANT: Note that the e-Assessment Result will only display the content after your child has attempted at least once.

The e-Assessment Result will consist of the “Recent Attempts” and “Result Summary” view.

You can always navigate across the different sections via the navigation links at the top left hand corner.

Recent Attempt view:

The default view will be the “Recent Attempts” view. This view will display your child’s latest 8 attempts.

e-Assessment Paper view:

Click on “View paper icon” if you want to view your child’s latest attempt for that particular paper.

Figure 18: Monitoring your child’s performance (e-Assessment)

Recent Attempt views

Figure 19: Recent attempt view.

Figure 20: e-Assessment paper view.
Result Summary View:

Click on \textit{Result Summary} to view the summary of your child’s performance.

Select the subject that you have purchased for your child.

\textbf{Note:}

“\textit{Average Score}” – refers to the average score your child has achieved for that particular topic. The score is the average score for all the worksheets under the particular topic based on the latest attempt of each worksheet.

Detail Analysis View:

Click on \textit{Detail Analysis} to view the analysis of the results.

This module provides a \textbf{detail analysis} of your child’s learning pattern and his or her \textbf{area of weakness}.

7. Managing your subscription

To manage your subscription, click on \textit{“View Subscription”} under “My Accounts”.

\textbf{Note:}

“\textit{Average Score}” – refers to the average score your child has achieved for that particular topic. The score is the average score for all the worksheets under the particular topic based on the latest attempt of each worksheet.

\textbf{Detail Analysis View:}

Click on \textit{Detail Analysis} to view the analysis of the results.

This module provides a \textbf{detail analysis} of your child’s learning pattern and his or her \textbf{area of weakness}.

7. Managing your subscription

To manage your subscription, click on \textit{“View Subscription”} under “My Accounts”.

\textbf{Note:}

“\textit{Average Score}” – refers to the average score your child has achieved for that particular topic. The score is the average score for all the worksheets under the particular topic based on the latest attempt of each worksheet.
This module allows you to

1) View your subscription status.
2) Assign your subscription package to your child by clicking on “Assign”.
3) View the content of the package you have purchased.

Assigning the content to your child

The e-Learning/e-Assessment package is already assigned to your child by default.

To re-assign your content to your child, click on the package to be assigned.

Click on Assign.

Note: Please take note that a package can only be assigned to 1 child at any particular time.

8. Updating your child’s and your particulars

You can update your child’s and your particulars by clicking on “View details”.

To update your child’s and your particulars, click on “Edit Info”.

To create a new child account, click on “New Child Acct”.

Note: You can retrieve your child’s and your particulars such as userid/password in this module.

Kindly print a copy and keep it for future reference.

Figure 24: My subscription

Figure 25: Assigning content to child

Figure 26 and 27: Updating particulars and creating new child account
9. For Child: Navigating around eduPOP.

(Please detach and pass this copy to your child)

For Child:

Step 1:

Go to http://www.edupop.com.sg

Step 2:

Login to your account using the userid and password provided by your parent.

Figure 1: Logging to eduPOP portal

To practise your e-Assessment paper or e-Learning content, click on the package your parent has purchased.

Click on “View result” for more details.

Figure 2: Child’s main module view

For e-Assessment:

Click on any topics to practise.

Figure 3: Child’s e-Assessment view

For e-Learning:

Click on any topics to practise.

Figure 4 and 5: e-Learning content view